

TECHNICAL SERVICES MANAGER

Our client is a family owned and run foundry that was formed in 1974. They produce ductile and grey iron custom castings for industry using state of the art technology, equipment and processes.

Reporting to the Plant Manager, the **Technical Services Manager** is energetic, motivated and results oriented. This position is responsible for:

- Managing the tooling department and having overall responsibility for design foundry tooling including patterns for automated molding machines as well as core boxes for shell, cold-box and air set processes
- Set up and maintain tooling information, routings and BOM in company MRP system
- Request engineering tests on new tooling, examine results, troubleshoot, decide on and authorize modifications
- Raise ECO's and facilitate them from start to finish
- Supervise pattern shop personnel
- Develop/create visual aids for various processes including molding, core making and grinding
- Liaise with tooling manufacturers and suppliers
- Assist the production department with designs and troubleshooting of equipment and manufacturing issues
- Responsible for the quality department including the ISO program
- Supervise QA Inspectors and Dimension Lab personnel
- Develop product acceptance standards, liaise with customers as required
- Disposition of internal DMN's
- Liaise with customers and suppliers
- Responsibility for the Corrective and Preventative Action system
- RGA System
- Overall responsibility for the scrap reduction program and tracking scrap levels and initiating corrective/preventative actions as necessary
- R & D program
- Prepare and submit annual projects
- Work with sales department, assist in quoting new products, prepare estimates when sales manager is not available, liaise with customers (including visits to their facilities) and conduct tours of facility as necessary
- Overall responsibility for setting up an EMS (Environmental Management System)
- Respond to all inquiries regarding the environment, including Government of Canada surveys
- Ability to work within a continuous improvement and Kaizen environment
- Support and train production staff in Lean manufacturing methodologies
- Represent company at meetings and events

- Assist in improvement projects as needed
- Promote a safe work environment as well as assist in safety improvement orders
- Ability to work as a team to resolve engineering challenges
- Management of projects as required
- Preparation of technical quotations and reports

Qualifications:

- Mechanical Engineering Degree or Diploma
- 5 – 10 years experience in a manufacturing environment
- Experience with Lean Manufacturing methodologies
- Metallurgy experience an asset
- 5+ years experience managing people
- Experience within an ISO environment

If you would like more information about this position, please contact Cindy Delisle, Legacy Bowes Group at (204) 934-8845. If you believe you can make a strong contribution to this organization in the role of Technical Services Manager, please submit your resume in confidence to cindy@legacybowes.com.